

APRIL 2021

Personal Internet Banking (PIB)			
Date	Response Time	Uptime	Agreed SLA
01.04.2021	0.18	99.96	99.5
02.04.2021	0.17	99.95	99.5
03.04.2021	0.18	99.98	99.5
04.04.2021	0.18	99.97	99.5
05.04.2021	0.19	99.97	99.5
06.04.2021	0.24	99.95	99.5
07.04.2021	0.21	99.96	99.5
08.04.2021	0.20	99.96	99.5
09.04.2021	0.21	99.97	99.5
10.04.2021	0.18	99.97	99.5
11.04.2021	0.18	99.95	99.5
12.04.2021	0.24	99.88	99.5
13.04.2021	0.20	99.92	99.5
14.04.2021	0.22	99.93	99.5
15.04.2021	0.31	99.31	99.5
16.04.2021	0.18	99.93	99.5
17.04.2021	0.16	99.96	99.5
18.04.2021	0.15	99.69	99.5
19.04.2021	0.18	99.93	99.5
20.04.2021	0.18	99.91	99.5
21.04.2021	0.17	99.93	99.5
22.04.2021	0.18	99.78	99.5
23.04.2021	0.17	99.92	99.5
24.04.2021	0.15	99.94	99.5
25.04.2021	0.15	99.79	99.5
26.04.2021	0.18	99.93	99.5
27.04.2021	0.17	99.55	99.5
28.04.2021	0.18	99.92	99.5
29.04.2021	0.18	99.94	99.5
30.04.2021	0.18	99.94	99.5

PSD2-API			
Date	Response Time	Uptime	Agreed SLA
01.04.2021	0.24	99.94	99.5
02.04.2021	0.24	99.96	99.5
03.04.2021	0.24	99.95	99.5
04.04.2021	0.24	99.95	99.5
05.04.2021	0.24	99.98	99.5
06.04.2021	0.26	99.96	99.5
07.04.2021	0.25	99.98	99.5
08.04.2021	0.24	99.99	99.5
09.04.2021	0.25	99.99	99.5
10.04.2021	0.24	99.98	99.5
11.04.2021	0.24	99.98	99.5
12.04.2021	0.26	99.96	99.5
13.04.2021	0.25	99.98	99.5
14.04.2021	0.24	99.97	99.5
15.04.2021	0.48	99.45	99.5
16.04.2021	0.24	99.96	99.5
17.04.2021	0.24	99.99	99.5
18.04.2021	0.23	99.97	99.5
19.04.2021	0.25	99.98	99.5
20.04.2021	0.24	99.98	99.5
21.04.2021	0.25	99.98	99.5
22.04.2021	0.25	99.96	99.5
23.04.2021	0.25	99.68	99.5
24.04.2021	0.23	99.99	99.5
25.04.2021	0.23	99.99	99.5
26.04.2021	0.24	99.98	99.5
27.04.2021	0.25	99.90	99.5
28.04.2021	0.25	98.57	99.5
29.04.2021	0.25	99.97	99.5
30.04.2021	0.24	99.97	99.5

MAY 2021

Personal Internet Banking (PIB)			
Date	Response Time	Uptime	Agreed SLA
01.05.2021	0.15	99.84	99.5
02.05.2021	0.15	99.54	99.5
03.05.2021	0.18	99.87	99.5
04.05.2021	0.92	99.91	99.5
05.05.2021	0.21	99.92	99.5
06.05.2021	0.20	99.93	99.5
07.05.2021	0.17	99.91	99.5
08.05.2021	0.15	99.95	99.5
09.05.2021	0.17	95.55	99.5
10.05.2021	0.18	99.85	99.5
11.05.2021	0.17	99.92	99.5
12.05.2021	0.63	99.83	99.5
13.05.2021	0.15	99.93	99.5
14.05.2021	0.16	99.93	99.5
15.05.2021	0.15	99.94	99.5
16.05.2021	0.51	99.92	99.5
17.05.2021	0.15	99.95	99.5
18.05.2021	0.17	99.92	99.5
19.05.2021	0.10	99.91	99.5
20.05.2021	0.32	99.52	99.5
21.05.2021	0.17	99.93	99.5
22.05.2021	0.15	99.89	99.5
23.05.2021	0.09	99.93	99.5
24.05.2021	0.15	99.90	99.5
25.05.2021	0.17	99.90	99.5
26.05.2021	0.53	99.91	99.5
27.05.2021	0.17	99.94	99.5
28.05.2021	0.17	99.95	99.5
29.05.2021	0.15	99.96	99.5
30.05.2021	0.15	99.90	99.5
31.05.2021	0.17	99.91	99.5

PSD2-API			
Date	Response Time	Uptime	Agreed SLA
01.05.2021	0.20	99.90	99.5
02.05.2021	0.25	99.86	99.5
03.05.2021	0.24	99.97	99.5
04.05.2021	0.27	99.99	99.5
05.05.2021	0.25	99.97	99.5
06.05.2021	0.26	99.96	99.5
07.05.2021	0.24	99.98	99.5
08.05.2021	0.23	99.98	99.5
09.05.2021	0.40	99.40	99.5
10.05.2021	0.25	99.99	99.5
11.05.2021	0.25	99.97	99.5
12.05.2021	0.80	99.94	99.5
13.05.2021	0.24	99.96	99.5
14.05.2021	0.24	99.96	99.5
15.05.2021	0.23	99.97	99.5
16.05.2021	0.62	99.97	99.5
17.05.2021	0.24	99.99	99.5
18.05.2021	0.25	99.98	99.5
19.05.2021	0.20	99.95	99.5
20.05.2021	0.41	99.78	99.5
21.05.2021	0.27	99.98	99.5
22.05.2021	0.24	99.95	99.5
23.05.2021	0.19	99.98	99.5
24.05.2021	0.23	99.99	99.5
25.05.2021	0.25	99.98	99.5
26.05.2021	0.65	99.99	99.5
27.05.2021	0.26	99.97	99.5
28.05.2021	0.27	99.99	99.5
29.05.2021	0.25	99.99	99.5
30.05.2021	0.25	99.98	99.5
31.05.2021	0.27	99.98	99.5

JUNE 2021

Personal Internet Banking (PIB)			
Date	Response Time	Uptime	Agreed SLA
01.06.2021	0.17	99.93	99.5
02.06.2021	0.17	99.93	99.5
03.06.2021	0.17	99.91	99.5
04.06.2021	0.17	99.92	99.5
05.06.2021	0.16	99.96	99.5
06.06.2021	0.16	99.94	99.5
07.06.2021	0.19	99.92	99.5
08.06.2021	0.18	99.92	99.5
09.06.2021	0.22	99.91	99.5
10.06.2021	0.20	99.93	99.5
11.06.2021	0.20	99.95	99.5
12.06.2021	0.16	99.96	99.5
13.06.2021	0.14	98.91	99.5
14.06.2021	0.20	99.83	99.5
15.06.2021	0.19	99.86	99.5
16.06.2021	0.16	99.92	99.5
17.06.2021	0.16	99.39	99.5
18.06.2021	0.16	99.94	99.5
19.06.2021	0.15	99.96	99.5
20.06.2021	0.14	99.74	99.5
21.06.2021	0.16	99.72	99.5
22.06.2021	0.16	99.92	99.5
23.06.2021	0.15	99.94	99.5
24.06.2021	0.15	99.89	99.5
25.06.2021	0.16	99.93	99.5
26.06.2021	0.14	99.96	99.5
27.06.2021	0.14	99.95	99.5
28.06.2021	0.15	99.92	99.5
29.06.2021	0.15	99.95	99.5
30.06.2021	0.15	99.93	99.5

PSD2-API			
Date	Response Time	Uptime	Agreed SLA
01.06.2021	0.27	99.94	99.5
02.06.2021	0.28	99.99	99.5
03.06.2021	0.35	99.88	99.5
04.06.2021	0.30	99.99	99.5
05.06.2021	0.27	99.98	99.5
06.06.2021	0.27	99.99	99.5
07.06.2021	0.28	99.97	99.5
08.06.2021	0.28	99.96	99.5
09.06.2021	0.49	99.84	99.5
10.06.2021	0.30	99.96	99.5
11.06.2021	0.29	99.97	99.5
12.06.2021	0.25	99.99	99.5
13.06.2021	0.31	99.64	99.5
14.06.2021	0.53	99.99	99.5
15.06.2021	0.24	99.96	99.5
16.06.2021	0.27	99.98	99.5
17.06.2021	0.25	99.97	99.5
18.06.2021	0.23	99.99	99.5
19.06.2021	0.22	99.99	99.5
20.06.2021	0.22	99.99	99.5
21.06.2021	0.23	99.99	99.5
22.06.2021	0.23	99.99	99.5
23.06.2021	0.23	99.98	99.5
24.06.2021	0.24	99.89	99.5
25.06.2021	0.26	99.91	99.5
26.06.2021	0.23	99.99	99.5
27.06.2021	0.22	99.99	99.5
28.06.2021	0.24	99.99	99.5
29.06.2021	0.23	99.99	99.5
30.06.2021	0.23	99.99	99.5