

OCTOBER 2021

Personal Internet Banking (PIB)			
Date	Response Time	Uptime	Agreed SLA
01.10.2021	0.21	99.96	99.5
02.10.2021	0.18	99.98	99.5
03.10.2021	0.18	99.68	99.5
04.10.2021	0.21	99.97	99.5
05.10.2021	0.20	99.97	99.5
06.10.2021	0.21	99.97	99.5
07.10.2021	0.22	99.96	99.5
08.10.2021	0.22	99.97	99.5
09.10.2021	0.19	99.96	99.5
10.10.2021	0.18	99.96	99.5
11.10.2021	0.23	99.92	99.5
12.10.2021	0.20	99.97	99.5
13.10.2021	0.19	99.96	99.5
14.10.2021	0.22	99.94	99.5
15.10.2021	0.20	99.88	99.5
16.10.2021	0.17	99.98	99.5
17.10.2021	0.16	99.93	99.5
18.10.2021	0.19	99.97	99.5
19.10.2021	0.17	99.94	99.5
20.10.2021	0.58	99.96	99.5
21.10.2021	0.16	99.96	99.5
22.10.2021	0.17	99.97	99.5
23.10.2021	0.15	99.99	99.5
24.10.2021	0.15	99.98	99.5
25.10.2021	0.19	99.97	99.5
26.10.2021	0.18	99.72	99.5
27.10.2021	0.17	99.96	99.5
28.10.2021	0.16	99.97	99.5
29.10.2021	0.15	99.96	99.5
30.10.2021	0.13	99.98	99.5
31.10.2021	0.14	98.99	99.5

PSD2-API			
Date	Response Time	Uptime	Agreed SLA
01.10.2021	0.27	99.78	99.5
02.10.2021	0.25	99.96	99.5
03.10.2021	0.28	99.68	99.5
04.10.2021	0.26	99.96	99.5
05.10.2021	0.26	99.96	99.5
06.10.2021	0.26	99.95	99.5
07.10.2021	0.31	99.92	99.5
08.10.2021	0.29	99.94	99.5
09.10.2021	0.26	99.91	99.5
10.10.2021	0.24	99.92	99.5
11.10.2021	0.35	99.45	99.5
12.10.2021	0.24	99.96	99.5
13.10.2021	0.24	99.96	99.5
14.10.2021	0.72	99.11	99.5
15.10.2021	0.39	99.03	99.5
16.10.2021	0.23	99.93	99.5
17.10.2021	0.22	99.95	99.5
18.10.2021	0.24	99.60	99.5
19.10.2021	0.22	99.94	99.5
20.10.2021	1.62	99.96	99.5
21.10.2021	0.40	99.56	99.5
22.10.2021	0.22	99.98	99.5
23.10.2021	0.20	99.96	99.5
24.10.2021	0.20	99.95	99.5
25.10.2021	0.33	99.83	99.5
26.10.2021	0.27	99.78	99.5
27.10.2021	0.23	99.91	99.5
28.10.2021	0.22	99.65	99.5
29.10.2021	0.29	99.76	99.5
30.10.2021	0.20	99.87	99.5
31.10.2021	0.22	97.88	99.5

NOVEMBER 2021

Personal Internet Banking (PIB)			
Date	Response Time	Uptime	Agreed SLA
01.11.2021	0.15	99.94	99.5
02.11.2021	0.17	99.95	99.5
03.11.2021	0.15	99.97	99.5
04.11.2021	0.15	99.97	99.5
05.11.2021	0.15	99.96	99.5
06.11.2021	0.13	99.98	99.5
07.11.2021	0.13	99.98	99.5
08.11.2021	0.15	99.97	99.5
09.11.2021	0.15	99.97	99.5
10.11.2021	0.15	99.99	99.5
11.11.2021	0.15	99.99	99.5
12.11.2021	0.16	99.96	99.5
13.11.2021	0.14	99.99	99.5
14.11.2021	0.14	99.95	99.5
15.11.2021	0.20	97.19	99.5
16.11.2021	0.15	99.99	99.5
17.11.2021	0.15	99.99	99.5
18.11.2021	0.16	99.99	99.5
19.11.2021	0.16	99.99	99.5
20.11.2021	0.14	99.99	99.5
21.11.2021	0.14	99.85	99.5
22.11.2021	0.16	99.98	99.5
23.11.2021	0.15	99.69	99.5
24.11.2021	0.15	99.99	99.5
25.11.2021	0.15	99.99	99.5
26.11.2021	0.15	99.92	99.5
27.11.2021	0.13	99.95	99.5
28.11.2021	0.16	99.93	99.5
29.11.2021	0.15	99.99	99.5
30.11.2021	0.14	99.92	99.5

PSD2-API			
Date	Response Time	Uptime	Agreed SLA
01.11.2021	0.21	99.96	99.5
02.11.2021	0.27	99.94	99.5
03.11.2021	0.21	99.96	99.5
04.11.2021	0.33	99.85	99.5
05.11.2021	0.21	99.72	99.5
06.11.2021	0.19	99.95	99.5
07.11.2021	0.19	99.85	99.5
08.11.2021	0.20	99.99	99.5
09.11.2021	0.21	99.79	99.5
10.11.2021	0.21	99.96	99.5
11.11.2021	0.21	99.97	99.5
12.11.2021	0.22	99.91	99.5
13.11.2021	0.20	99.96	99.5
14.11.2021	0.20	99.91	99.5
15.11.2021	1.19	99.45	99.5
16.11.2021	0.22	99.97	99.5
17.11.2021	0.21	99.97	99.5
18.11.2021	0.21	99.93	99.5
19.11.2021	0.21	99.95	99.5
20.11.2021	0.20	99.97	99.5
21.11.2021	0.20	99.83	99.5
22.11.2021	0.22	99.93	99.5
23.11.2021	0.21	99.97	99.5
24.11.2021	0.20	99.96	99.5
25.11.2021	0.19	99.97	99.5
26.11.2021	0.20	99.97	99.5
27.11.2021	0.19	99.98	99.5
28.11.2021	0.35	99.87	99.5
29.11.2021	0.19	99.97	99.5
30.11.2021	0.20	99.96	99.5

DECEMBER 2021

Personal Internet Banking (PIB)			
Date	Response Time	Uptime	Agreed SLA
01.12.2021	0.14	99.97	99.5
02.12.2021	0.15	99.95	99.5
03.12.2021	0.14	99.98	99.5
04.12.2021	0.13	99.99	99.5
05.12.2021	0.13	99.98	99.5
06.12.2021	0.14	99.99	99.5
07.12.2021	0.14	99.99	99.5
08.12.2021	0.14	99.99	99.5
09.12.2021	0.14	99.99	99.5
10.12.2021	0.15	99.99	99.5
11.12.2021	0.13	99.99	99.5
12.12.2021	0.12	99.99	99.5
13.12.2021	0.15	99.98	99.5
14.12.2021	0.15	99.96	99.5
15.12.2021	0.14	99.92	99.5
16.12.2021	0.14	99.99	99.5
17.12.2021	0.14	99.99	99.5
18.12.2021	0.13	99.99	99.5
19.12.2021	0.12	99.99	99.5
20.12.2021	0.14	99.99	99.5
21.12.2021	0.15	99.99	99.5
22.12.2021	0.16	99.99	99.5
23.12.2021	0.15	100.00	99.5
24.12.2021	0.13	99.99	99.5
25.12.2021	0.13	100.00	99.5
26.12.2021	0.13	99.99	99.5
27.12.2021	0.15	99.98	99.5
28.12.2021	0.15	99.98	99.5
29.12.2021	0.16	99.71	99.5
30.12.2021	0.15	99.99	99.5
31.12.2021	0.14	100.00	99.5

PSD2-API			
Date	Response Time	Uptime	Agreed SLA
01.12.2021	0.20	99.17	99.5
02.12.2021	0.20	99.93	99.5
03.12.2021	0.20	99.97	99.5
04.12.2021	0.19	99.97	99.5
05.12.2021	0.19	99.79	99.5
06.12.2021	0.23	99.92	99.5
07.12.2021	0.20	99.96	99.5
08.12.2021	0.20	99.96	99.5
09.12.2021	0.20	99.98	99.5
10.12.2021	0.20	99.76	99.5
11.12.2021	0.19	99.93	99.5
12.12.2021	0.18	98.45	99.5
13.12.2021	0.20	99.97	99.5
14.12.2021	0.21	99.95	99.5
15.12.2021	0.20	99.92	99.5
16.12.2021	0.21	99.90	99.5
17.12.2021	0.20	99.97	99.5
18.12.2021	0.19	99.97	99.5
19.12.2021	0.18	99.95	99.5
20.12.2021	0.20	99.97	99.5
21.12.2021	1.22	98.99	99.5
22.12.2021	0.21	99.94	99.5
23.12.2021	0.21	99.95	99.5
24.12.2021	0.20	99.93	99.5
25.12.2021	0.19	99.92	99.5
26.12.2021	0.19	99.97	99.5
27.12.2021	0.20	99.95	99.5
28.12.2021	0.21	99.88	99.5
29.12.2021	0.20	99.85	99.5
30.12.2021	0.21	99.89	99.5
31.12.2021	0.20	99.93	99.5